



Limited Warranty

Single Shift Seating-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (10) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 300lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

Multi Shift Seating-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under multi shift use and service for (3) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 300 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (1) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

Exam Tables (400,410,420)-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (5) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 450 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Vinyl wrap on theme tables have a (2) year warranty.

Exam Tables (460,470,490)-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (5) years on metal frame. On lifting columns, actuators and control boxes (2) years from date of shipment (these components will be tested for misuse or abuse on any claim submitted to Intensa and settled after testing is complete. Exceeding weight limit will cause failure and will be indicated in testing). Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 600 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

Lighting-Intensa, Inc. warrants its lighting product to be free from defects and workmanship under normal use and service for a period of (5) years from date of shipment (except model 500 which carries a 1 year warranty) . Should a defect occur on any lighting product used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Any claims on the above warranty using outside labor or other charges will be allowed only with the consent and prior written approval by Intensa, Inc. Products must not be returned without proper written authorization from Intensa, Inc. Request for authorization must be in writing and accompanied by the original purchase order.

Medical Equipment-Intensa, Inc. warrants its product to be free from defects and workmanship under normal use and service for a period of (1) year from date of shipment. Should a defect occur on any product used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Any claims on the above warranty using outside labor or other charges will be allowed only with the consent and prior written approval by Intensa, Inc. Products must not be returned without proper written authorization from Intensa, Inc. Request for authorization must be in writing and accompanied by the original purchase order.

****Please Read Carefully For All Chair Styles That Use A Foot Ring****

Please note for all chairs or stool models that use a foot ring; the foot ring is **not** to be used as a step to facilitate the lifting of an individual up and into the chair. The sole purpose of the foot ring is the resting of feet only! All models that have a height range 23" to 35" require strict adherence to the 300 lb. weight limit of the product, especially during full extension of pneumatic lift. Intensa will not be liable for any failure to adhere to the above design specifications. **Improper use of Foot Rings voids warranty.**

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Caseworks- Intensa warrants its products, to the original owner, to the extent of the purchase price, to be free from defects in material and workmanship for a period of 7 years from the date of the original shipment, if the products are properly installed, maintained, serviced and used under normal conditions. Products are not warranted against the effects of normal wear and tear, misuse, negligence, or accident. Warranty is void with respect to any product which has been modified after initial installation. Standard products are not warranted against damage caused by exposure to heat or moisture. Products are not warranted against problems or damage caused by the failure of walls to support the weight imposed by the attachment of cabinets. Products are not warranted against the effects of overloading cabinets and/or shelves.

The obligation under this warranty of Intensa, Inc. is limited to repairing without charge, or replacing, all products which it is satisfied were defective when originally shipped. Claims under this warranty are to be reported in writing with supporting digital photograph as soon as the problem is known. Claims for shortages or damage present on delivery shall be made within 15 days of delivery. Claims for shipping damage are not covered by this warranty, and shall be presented to the carrier as soon as possible after delivery. **Intensa, Inc. cannot file a freight claim on behalf of its customers.**

This warranty is exclusive and in lieu of all other warranties and remedies whatsoever, including but not limited to implied warranties. Intensa, Inc. shall have no liability whatsoever for damages caused by transportation, accidents, fire, unauthorized alteration, or abnormal wear or abuse, nor shall Intensa, Inc. have any liability whatsoever for any incidental or consequential damages. This includes without limitation, lost profits or as such damages arising from the design, manufacture sale, delivery, installation, repair, operation or use of any products of Intensa, Inc. or any actual/ alleged failure or defect in products of Intensa, Inc.

*****Caseworks Warning*****

Intensa does not provide fasteners for wall hanging applications. Installers are responsible for furnishing and installing sufficient numbers of the correct fasteners for the field conditions encountered. In some instances, wall cabinets may be furnished with mounting hardware to permit rapid installation and alignment. Installer should always attach wall hanger device into a structural member, or into a heavy duty toggle mechanism, as appropriate for the wall construction and the anticipated load requirements.

Installers are responsible for furnishing and installing adequate fasteners for field conditions encountered.